



Quality policy

As the largest Ship Supplier in South Africa, National Ship Changers’ experience has led to the understanding that every client, and/or every kind of vessel, has their own specific needs. That is why we have developed specialized divisions that are designed to cater for these individual requirements under one holistic and cohesive offering. Essentially, we continue to supply ships in all of South Africa’s ports of call with everything from provisions to technical, deck & engine to cabin, and bonded stores. We tailor solutions to provide you with the best quality and service available within your niche.

National Ship Changers is committed to:

- Providing quality products and services to all of our customers.
- Focusing on our customer’s needs and developing products and services which will exceed the customer’s expectations.
- Satisfying applicable requirements at each stage of product or service planning, creation and provision.
- The continuous improvement of all of its processes in the Quality Management System

National Ship Changers will set and review quality objectives in line with its strategic direction

National Ship Changers will establish policies, programmes and practices to reduce risk to the organisation and conduct business activities in an effective manner, while meeting statutory and regulatory requirements.

National Ship Changers has determined that:

- Through communication it can find innovative tools to improve the service to its customers.
- Through training and assessment of our employee’s skills, and provision of appropriate resources, it will meet the customer’s needs and ensure it remains customer focused.
- National Ship Changers will review the performance and effectiveness of its systems through robust management review and internal audit processes.

Approved by: Managing Director

Signature MD: 

Date: 12 February 2020

References:

ISO9001	ISO 45001	ISO14001
4.2.1 5.1a,b,e 5.3b,e		

Created by: Nicholas Graham on Thursday, 29/08/2019
 Approved by: Michael Joannou on Wednesday, 12/08/2020
 Published by: Lula Mthembu on Wednesday, 12/08/2020



Health & Safety Policy

As the largest Ship Supplier in South Africa, National Ship Changers’ experience has led to the understanding that every client, and/or every kind of vessel, has their own specific needs. That is why we have developed specialized divisions that are designed to cater for these individual requirements under one holistic and cohesive offering. Essentially, we continue to supply ships in all of South Africa’s ports of call with everything from provisions to technical, deck & engine to cabin, and bonded stores. We tailor solutions to provide you with the best quality and service available within your niche.

The management of National Ship Changers is committed to a safe and healthy working environment for everyone using the premises as a place of work or visiting on business.

Management will:

- Meet our legal and adopted obligations as specified in the legislation, codes of practice and any relevant standards, guidelines or contracts
- Prevent injury & ill health and create a safe & healthy workplace
- Set Occupational health and safety objectives and performance criteria for all managers and work areas
- Annually review Occupational health and safety objectives and managers’ performance
- Encourage accurate and timely reporting and recording of all incidents and injuries
- Investigate all reported incidents and injuries to identify all contributing factors and, where appropriate, formulate plans for corrective action
- Actively encourage the early reporting of any pain or discomfort
- Provide treatment and rehabilitation plans that ensure a safe, early and durable return to work
- Identify all existing and new hazards and take all practicable steps to eliminate hazards and reduce risks according to a hierarchy of controls
- Ensure that all employees are made aware of the hazards in their work areas and are adequately trained so they can carry out their duties in a safe manner
- Encourage employee consultation and participation in all Occupational health and safety matters
- Enable employees to elect health and safety representatives
- Ensure that all contractors and subcontractors are actively managing Occupational health and safety for themselves and their employees
- Promote a system of continuous improvement, including annual reviews of policies and procedures

Every employee is expected to share in the commitment to health and safety.

- Every manager, supervisor or foreperson is accountable to the employer for the health and safety of employees working under their direction.
- Each employee is expected to help maintain a safe and healthy workplace through:
 - Following all safe work procedures, rules and instructions
 - Properly using all safety equipment and clothing provided
 - Reporting early any pain or discomfort
 - Taking an active role in National Ship Changers’s treatment and rehabilitation plan, for their ‘early and durable return to work’
 - Reporting all incidents, injuries and hazards to the appropriate person.

The Health and Safety Committee includes representatives from senior management and union and elected health and safety representatives. The Committee is responsible for implementing, monitoring, reviewing and planning health and safety policies, systems and practices.

Approved by: Managing Director

Signature MD: 

Date: 12 February 2020

References:

ISO9001	ISO 45001	ISO14001
5.2	5.2	5.2



Environmental Policy

As the largest Ship Supplier in South Africa, National Ship Changers’ experience has led to the understanding that every client, and/or every kind of vessel, has their own specific needs. That is why we have developed specialized divisions that are designed to cater for these individual requirements under one holistic and cohesive offering. Essentially, we continue to supply ships in all of South Africa’s ports of call with everything from provisions to technical, deck & engine to cabin, and bonded stores. We tailor solutions to provide you with the best quality and service available within your niche.

National Ship Changers has identified environmental management as one of its highest corporate priorities.

National Ship Changers will establish policies, programmes and practices to reduce risk to the environment and the organisation, and conduct business activities in an environmentally sound manner.

National Ship Changers is committed to environmental management and will:

- Protect the environment from pollution and environmental degradation
- Integrate its environmental policies and procedures fully into all business activities as a critical element,
- Comply with all environmental compliance obligations requirements that are applicable to the company’s operation,
- Continually improve its environmental performance and prevention of environment impact and taking into account current best practice, technological advances, current scientific understanding, customer and community needs,
- Educate, train and promote employees to work in an environmentally responsible manner,
- Complete environmental assessments for aspects and impacts of all new activities that the company may undertake,
- Promote, develop and design services, facilities, equipment and work practices that have the least environmental impact, taking into account the efficient use of energy and materials, the sustainable use of renewable resources and the responsible disposal of waste, thereby minimising any serious or irreversible environmental degradation,
- Promote and encourage the adoption of these principals by suppliers and contractors acting on behalf of National Ship Changers,
- Develop, implement and maintain emergency preparedness plans,
- Foster openness and dialogue with both employees and the public, encouraging them to respond with their concerns or improvement ideas within the scope of National Ship Changers’s operations and maintain a set of environmental objectives and targets that are monitored through the management review process to ensure effectiveness.

Approved by: Managing Director

Signature MD: 

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